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*Attorneys for Plaintiffs,*

**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA**

RONALD RAMOS, on behalf of himself and ) Case No. '16CV0376 JAH JLB  
all others similarly situated, )

) **CLASS ACTION**  
Plaintiff, )

) **COMPLAINT FOR VIOLATIONS OF:**  
vs. )

) 1. NEGLIGENT VIOLATIONS OF THE  
TURN-KEY SYSTEMS, INC., and DOES 1 ) TELEPHONE CONSUMER  
through 10, inclusive, and each of them, ) PROTECTION ACT [47 U.S.C. §227 ET  
SEQ.]

) 2. WILLFUL VIOLATIONS OF THE  
Defendants. ) TELEPHONE CONSUMER  
PROTECTION ACT [47 U.S.C. §227 ET  
SEQ.]

) **DEMAND FOR JURY TRIAL**  
)  
)  
)  
)

Plaintiff, RONALD RAMOS ("Plaintiff"), on behalf of himself and all others similarly  
situated, alleges the following upon information and belief based upon personal knowledge:

**NATURE OF THE CASE**

1. Plaintiff brings this action for himself and others similarly situated seeking  
damages and any other available legal or equitable remedies resulting from the illegal actions  
of TURN-KEY SYSTEMS, INC. ("Defendant"), in negligently, knowingly, and/or willfully  
contacting Plaintiff on Plaintiff's cellular telephone in violation of the Telephone Consumer

1 Protection Act, 47. U.S.C. § 227 *et seq.* (“TCPA”), thereby invading Plaintiff’s privacy.

2 **JURISDICTION & VENUE**

3  
4 2. Jurisdiction is proper under 28 U.S.C. § 1332(d)(2) because Plaintiff, a resident  
5 of California, seeks relief on behalf of a Class, which will result in at least one class member  
6 belonging to a different state than that of Defendant, a company with its principal place of  
7 business and State of Incorporation in the County of San Diego in the State of California.  
8 Plaintiff also seeks up to \$1,500.00 in damages for each call in violation of the TCPA, which,  
9 when aggregated among a proposed class in the thousands, exceeds the \$5,000,000.00  
10 threshold for federal court jurisdiction. Therefore, both diversity jurisdiction and the damages  
11 threshold under the Class Action Fairness Act of 2005 (“CAFA”) are present, and this Court  
12 has jurisdiction.  
13

14  
15 3. Venue is proper in the United States District Court for the Southern District of  
16 California pursuant to 18 U.S.C. § 1391(b) and 18 U.S.C. § 1441(a) because Defendant does  
17 business within the state of California and Plaintiff resides within this District.  
18

19 **PARTIES**

20 4. Plaintiff, RONALD RAMOS (“Plaintiff”), is a natural person residing in San  
21 Marcos, California and is a “person” as defined by 47 U.S.C. § 153 (39).

22 5. Defendant, TURN-KEY SYSTEMS, INC. (“Defendant” or “DEFENDANT”), is  
23 a company offering wealth building and real estate seminars and is a “person” as defined by 47  
24 U.S.C. § 153 (39).  
25

26 6. The above named Defendant, and its subsidiaries and agents, are collectively  
27 referred to as “Defendants.” The true names and capacities of the Defendants sued herein as  
28 DOE DEFENDANTS 1 through 10, inclusive, are currently unknown to Plaintiff, who

1 therefore sues such Defendants by fictitious names. Each of the Defendants designated herein  
2 as a DOE is legally responsible for the unlawful acts alleged herein. Plaintiff will seek leave of  
3 Court to amend the Complaint to reflect the true names and capacities of the DOE Defendants  
4 when such identities become known.

5 7. Plaintiff is informed and believes that at all relevant times, each and every  
6 Defendant was acting as an agent and/or employee of each of the other Defendants and was  
7 acting within the course and scope of said agency and/or employment with the full knowledge  
8 and consent of each of the other Defendants. Plaintiff is informed and believes that each of the  
9 acts and/or omissions complained of herein was made known to, and ratified by, each of the  
10 other Defendants.  
11

#### 12 **FACTUAL ALLEGATIONS**

13 8. Beginning in or around September 2, 2015, Defendant contacted Plaintiff on his  
14 cellular telephone, (760) 239-1554, in an effort to sell or solicit its services.  
15

16 9. Defendant used an “automatic telephone dialing system”, as defined by 47  
17 U.S.C. § 227(a)(1) to place its daily calls to Plaintiff seeking to sell or solicit its business  
18 services, with calls originating from the number (858) 682-2541.  
19

20 10. Defendant’s calls constituted calls that were not for emergency purposes as  
21 defined by 47 U.S.C. § 227(b)(1)(A).  
22

23 11. Defendant’s calls were placed to telephone number assigned to a cellular  
24 telephone service for which Plaintiff incurs a charge for incoming calls pursuant to 47 U.S.C. §  
25 227(b)(1).  
26

27 12. Plaintiff is not a customer of Defendant’s services and has never provided any  
28 personal information, including his cellular telephone number, to Defendant for any purpose  
whatsoever. Accordingly, Defendant never received Plaintiff’s “prior express consent” to

1 receive calls using an automatic telephone dialing system or an artificial or prerecorded voice  
2 on his cellular telephone pursuant to 47 U.S.C. § 227(b)(1)(A).

3  
4 **CLASS ALLEGATIONS**

5 13. Plaintiff brings this action on behalf of himself and all others similarly situated,  
6 as a member of the proposed class (hereafter “The Class”) defined as follows:  
7

8 All persons within the United States who received any telephone  
9 calls from Defendant to said person’s cellular telephone made  
10 through the use of any automatic telephone dialing system or an  
11 artificial or prerecorded voice and such person had not previously  
12 consented to receiving such calls within the four years prior to  
13 the filing of this Complaint

14 14. Plaintiff represents, and is a member of, The Class, consisting of All persons  
15 within the United States who received any telephone calls from Defendant to said person’s  
16 cellular telephone made through the use of any automatic telephone dialing system or an  
17 artificial or prerecorded voice and such person had not previously not provided their cellular  
18 telephone number to Defendant within the four years prior to the filing of this Complaint.

19 15. Defendant, its employees and agents are excluded from The Class. Plaintiff  
20 does not know the number of members in The Class, but believes the Class members number in  
21 the thousands, if not more. Thus, this matter should be certified as a Class Action to assist in  
22 the expeditious litigation of the matter.

23 16. The Class is so numerous that the individual joinder of all of its members is  
24 impractical. While the exact number and identities of The Class members are unknown to  
25 Plaintiff at this time and can only be ascertained through appropriate discovery, Plaintiff is  
26 informed and believes and thereon alleges that The Class includes thousands of members.  
27 Plaintiff alleges that The Class members may be ascertained by the records maintained by  
28

1 Defendant.

2 17. Plaintiff and members of The Class were harmed by the acts of Defendant in at  
3 least the following ways: Defendant illegally contacted Plaintiff and Class members via their  
4 cellular telephones thereby causing Plaintiff and Class members to incur certain charges or  
5 reduced telephone time for which Plaintiff and Class members had previously paid by having to  
6 retrieve or administer messages left by Defendant during those illegal calls, and invading the  
7 privacy of said Plaintiff and Class members.  
8

9 18. Common questions of fact and law exist as to all members of The Class which  
10 predominate over any questions affecting only individual members of The Class. These  
11 common legal and factual questions, which do not vary between Class members, and which  
12 may be determined without reference to the individual circumstances of any Class members,  
13 include, but are not limited to, the following:  
14

- 15 a. Whether, within the four years prior to the filing of this Complaint,  
16 Defendant made any call (other than a call made for emergency purposes  
17 or made with the prior express consent of the called party) to a Class  
18 member using any automatic telephone dialing system or any artificial or  
19 prerecorded voice to any telephone number assigned to a cellular  
20 telephone service;  
21 b. Whether Plaintiff and the Class members were damages thereby, and the  
22 extent of damages for such violation; and  
23 c. Whether Defendant should be enjoined from engaging in such conduct in  
24 the future.

25 19. As a person that received numerous calls from Defendant using an automatic  
26 telephone dialing system or an artificial or prerecorded voice, without Plaintiff's prior express  
27 consent, Plaintiff is asserting claims that are typical of The Class.  
28

20. Plaintiff will fairly and adequately protect the interests of the members of The  
Class. Plaintiff has retained attorneys experienced in the prosecution of class actions.

21. A class action is superior to other available methods of fair and efficient

1 adjudication of this controversy, since individual litigation of the claims of all Class members  
2 is impracticable. Even if every Class member could afford individual litigation, the court  
3 system could not. It would be unduly burdensome to the courts in which individual litigation  
4 of numerous issues would proceed. Individualized litigation would also present the potential  
5 for varying, inconsistent, or contradictory judgments and would magnify the delay and expense  
6 to all parties and to the court system resulting from multiple trials of the same complex factual  
7 issues. By contrast, the conduct of this action as a class action presents fewer management  
8 difficulties, conserves the resources of the parties and of the court system, and protects the  
9 rights of each Class member.  
10

11 22. The prosecution of separate actions by individual Class members would create a  
12 risk of adjudications with respect to them that would, as a practical matter, be dispositive of the  
13 interests of the other Class members not parties to such adjudications or that would  
14 substantially impair or impede the ability of such non-party Class members to protect their  
15 interests.  
16

17 23. Defendant has acted or refused to act in respects generally applicable to The  
18 Class, thereby making appropriate final and injunctive relief with regard to the members of the  
19 California Class as a whole.  
20

21 **FIRST CAUSE OF ACTION**  
22 **Negligent Violations of the Telephone Consumer Protection Act**  
23 **47 U.S.C. §227 et seq.**

24 24. Plaintiff repeats and incorporates by reference into this cause of action the  
25 allegations set forth above at Paragraphs 1-23.

26 25. The foregoing acts and omissions of Defendant constitute numerous and  
27 multiple negligent violations of the TCPA, including but not limited to each and every one of  
28

1 the above cited provisions of 47 U.S.C. § 227 *et seq.*

2 26. As a result of Defendant's negligent violations of 47 U.S.C. § 227 *et seq.*,  
3 Plaintiff and the Class Members are entitled an award of \$500.00 in statutory damages, for  
4 each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).

5 27. Plaintiff and the Class members are also entitled to and seek injunctive relief  
6 prohibiting such conduct in the future.  
7

8 **SECOND CAUSE OF ACTION**  
9 **Knowing and/or Willful Violations of the Telephone Consumer Protection Act**  
10 **47 U.S.C. §227 *et seq.***

11 28. Plaintiff repeats and incorporates by reference into this cause of action the  
12 allegations set forth above at Paragraphs 1-28.

13 29. The foregoing acts and omissions of Defendant constitute numerous and  
14 multiple knowing and/or willful violations of the TCPA, including but not limited to each and  
15 every one of the above cited provisions of 47 U.S.C. § 227 *et seq.*

16 30. As a result of Defendant's knowing and/or willful violations of 47 U.S.C. § 227  
17 *et seq.*, Plaintiff and the Class members are entitled an award of \$1,500.00 in statutory  
18 damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. §  
19 227(b)(3)(C).  
20

21 31. Plaintiff and the Class members are also entitled to and seek injunctive relief  
22 prohibiting such conduct in the future.  
23

24 ///

25 ///

26 ///

27 ///

**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff requests judgment against Defendant for the following:

**FIRST CAUSE OF ACTION**

**Negligent Violations of the Telephone Consumer Protection Act  
47 U.S.C. §227 et seq.**

- As a result of Defendant's negligent violations of 47 U.S.C. §227(b)(1), Plaintiff and the Class members are entitled to and request \$500 in statutory damages, for each and every violation, pursuant to 47 U.S.C. 227(b)(3)(B); and
- Any and all other relief that the Court deems just and proper.

**SECOND CAUSE OF ACTION**

**Knowing and/or Willful Violations of the Telephone Consumer Protection Act  
47 U.S.C. §227 et seq.**

- As a result of Defendant's willful and/or knowing violations of 47 U.S.C. §227(b)(1), Plaintiff and the Class members are entitled to and request treble damages, as provided by statute, up to \$1,500, for each and every violation, pursuant to 47 U.S.C. §227(b)(3)(B) and 47 U.S.C. §227(b)(3)(C); and
- Any and all other relief that the Court deems just and proper.

Respectfully Submitted this 10th Day of February, 2016.

LAW OFFICES OF TODD M. FRIEDMAN, P.C.

By: /s Todd M. Friedman  
Todd M. Friedman  
Law Offices of Todd M. Friedman  
Attorney for Plaintiff